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SAFE STAY FOR THE HOSPITALITY SECTOR

Brief

This programme will train hospitality employees in all departments to understand the Coronavirus (COVID-19) disease; how it is transmitted; how to implement government guidelines; how to ensure proper hygiene measures are adhered to and how to communicate new protocol in relation to safe distancing measures with customers and guests. The programme is unassessed and no credits apply.

Training Focus

- Understand the terms specific to Coronavirus (COVID-19).
- Understand how Coronavirus (COVID-19) is transmitted.
- Awareness of evolving national and international best practice in the prevention of the spread of the virus.
- Demonstrate how best to apply these techniques in a hospitality setting.
- Develop a practical understanding of the principles of Infection, Prevention and Control in a hospitality setting, specific to Coronavirus (COVID-19)
- Identify various types of Personal Protective Equipment (PPE).
- Learn the proper use and disposal of PPE specific to the hospitality sector.
- Know the standard precautions and practical skills to promote good hygiene measures (decontaminating equipment, disinfecting surfaces, sanitization of frequently used items, hand hygiene).
- Be able to critically examine and manage business processes such as congestion, queuing and seating.

Duration

3 Hours

Venue

- Blended approach Online and Employer based.
- Optional to deliver course in its totality at employers venue.

Certification

Uncertified

FOR FURTHER INFORMATION

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This is a Skills to Advance course - Certain eligibility criteria will apply.

Courses are offered subject to demand. Limited places available on certain courses.